



Minutes of the Residents Meeting Wednesday 9th May 2018

Present

Residents: Kim, Pam, Arthur, Ahmed, Glen, Deidre, Maggie, Jackie, Eliza, Maureen,

Advisor: Mike

Apologies: (Danny, Sue, Cherie, Salek) Candida, Lesley, Jill, Heidi,

1. **Minutes – Agreed**

2. **Advisors Report**

See attached report

3. **Newsletter**

This draft was agreed.

The OAPF should be available any day now

4. **Neighbourhood Planning Forum Hearing**

I. The hearing with the Inspector is tomorrow, 10th May.

II. The advisor has prepared a response to introduce our position. We will only have a few minutes to make our points.

III. Our main questions revolve around what defines “land use” and that estate regeneration should be included as land use policy as it affects the way the community is established and perpetuates?

IV. We hope our issues are at least part of the “guidance” if not in the actual policy, and not relegated to an appendix.

V. Social and economic sustainability should be considered as land use despite objections from potential developers.

5. **Engagement**

I. The 4EF wants to be taking some initiative in resident engagement proposals rather than responding to OH’s ideas.

How do we start to engage with residents?

- II.
 - Public meetings
 - Social media and website
 - Specific interest groups
 - Focus groups

Most people don’t come to meetings, but many still want to engage. How do we reach them?

III. What role should the consultants play?

IV. What role do TRAs have?

V. Hopefully an expert will listen to the experience of TRAs and get them onside.

VI. Are OH still going fund consultants? Initially said yes to a budget, but the landscape has changed.

- VI. We need to have some control over the consultant for it to be a useful and trustworthy resource for residents.
The success of the 4EF has hopefully got some credence with residents. Those who have expected OH to redevelop estates despite residents' views are surprised that Project Stone was scrapped.
 - VII. We must be aware of, and monitor, any possibility of any resident fragmentation which could let plans get through the back door.
 - VIII. We need to keep a long timescale so that this engagement and vision process can be done properly, in the residents' interests, and not let shorter deadlines undermine this.
 - IX. Residents need to know the timescale for their own buildings, so they can plan schooling, careers etc. eg if their block won't be touched for 10 years.
 - X. The traditional kinds of social housing that we were used to – those days have gone. We need to keep abreast of HA's expectations and especially OH's. How much should TRA's adapt and accept changes?
 - XI.
6. **Island Boards**
- I. The next Regional Board meeting is on Monday 21st May.
 - II. Pam and Kim will be attending.
 - III. The new TRA Community Board is meeting with OH on 6th June at 6.30. It is working on its Terms of Reference at the moment.
7. **Non-attending members**
- We will contact members who have not attended this year and ask if they want to continue.
8. The next meeting will be Residents rather than a Joint because the Resident meeting in June will be Joint with Richard Hill.

Report of the Independent Advisor 9th May 2018



Residents' Meetings

I have attended the following meetings since my last report:

- St Johns TRA
- St Johns Leaseholder Association

Other Meetings

I have had meetings with:

- LBTH Officers

Stock Condition Survey

As we now have responses to just under half of our questions. I have circulated the OHG responses and I have I circulated my comments on the responses. Are there any more to submit?

4EF Co-optee

I have not had any interest expressed in the co-optee vacancy.

Non-Resident Leaseholders

I am still having correspondence with non-resident leaseholders.

Isle of Dogs Working Group

With the Isle of Dogs Working Group not being held until after last week's election I pressed LBTH for an Officer meeting with OHG to try and press OHG on the need to have a "Community Engagement Strategy stage". This was held on Friday 13th April 2018.

The meeting discussed the following:

- Stock Condition Survey
- Exhibition Feedback
- Chris Hageman stated that it gives an indication to OHG what might needs to be focused on.
- Community Engagement - I insisted that we need to work with independent specialists to ensure that at least
- 75% of residents are engaged with.
- Chris Worby pointed out that in his experience, the most successful examples he has seen with resident engagement was by offering a one to one meeting in people's homes with an independent consultation consultant.
- Chis Hageman said that community engagement can take on many forms
- Chris Worby felt that successful engagement is successful if it focus on issues that residents are positive and negative to the area as that "fires" people up.
- Niall McGowan from LBTH pointed out that that the difficulty will be about ensuring that it is resident led.

Newsletters

The draft of the May 2018 newsletter will be circulated to you all on Monday 7th May 2018. Can I have asked for feedback for today's meeting?

Website

The stats from the website showing the number of visitors to it since we last met have increased significantly because of the publication of the Stock Condition Survey as follows:

DATE / VISITORS

February 2017 237 March 2017 189 April 2017 202 May 2017 627 June 2017 236 July 2017 442 August 2017 333 September 2017 428 October 2017 386 November 2017 336 December 2017 333 January 2018 292 February 2018 514 March 2018 857 April 2018 502 1st to 6th May 2018 77

The visitors to the website peaked mid-month following the publication of the information from the stock condition survey exhibition boards.

Mike

Michael Tyrrell

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