

Notes of a meeting of the Resident Steering Group for Alice Shepherd House & Oak House held on 27th January 2020 at the St Johns Community Centre

Residents Present:

Jane McGregor – Alice Shepherd House
Abdullah Bourne – Alice Shepherd House

St Johns TRA Committee Members Present:

Maggie Phillips – TRA Chair
Jill Skeels – TRA Vice-Chair
Maureen Mallett – TRA Committee Member

Others Present:

Lee Page – Independent Resident Adviser – TPAS
Mike Tyrrell – Residents Advocate
Mynul Islam – One Housing Group
Leila Arefani – One Housing Group

Apologies:

Ashley Lowther – Alice Shepherd House
Nadia Mahmood – Alice Shepherd House
Sharon Holmes – Oak House
Jackie Campbell – St John's TRA

1 Welcome & Introduction

1.1 MT welcomed everyone to the meeting. The apologies that were given are noted above.

2 Minutes of the Meeting held on 28th October 2019

2.1 The minutes of the meeting held on 25th November 2019 were noted as a true record of the meeting but could not be approved as this meeting is not quorate.

3 Matters Arising

3.1 The matters arising from the minutes of the previous meeting and the actions taken in response to them were noted.

4 Attendance

4.1 A discussion took place about the operational performance of One Housing and how this had led to the non-attendance of one RSG member who had sent her apologies and made it clear that her non-attendance was due to dissatisfaction with OHG in relation to operational matters. The Steering

Group generally expressed concern that operational matters need to be addressed to build trust and confidence in One Housing.

MP stated that she had not had the courtesy of a response to her last communication with OH.

5 Update on Surveys

- 5.1 No updates at present and to be removed as a standing item from the agenda at this time.

6 Open Exhibitions

- 6.1 The revised presentation boards had been distributed for comment prior to the meeting and group members had been contacted to ask for comments. As no comments had been received, and the comments from the last meeting had been incorporated, they had been sent to print earlier today.
- 6.2 It was confirmed that the drop-in events had been widely advertised and would take place on Thursday 30th January (4pm – 8pm) and Saturday 1st February (10 am – 2pm). Both at the neighbouring '50p Club'. Refreshments would be made available at both events and flyers reminding residents of the event would be hand delivered on the day of the drop-ins.
- 6.3 OH staff would target those households who don't attend the Thursday event by calling on them on Saturday to encourage attendance. At a similar event at Kedge House 10-12 households had attended each drop-in although a total of 75% of households were reached through subsequent visits. It is anticipated that a similar return can be achieved for these events.

7 Project Timetable

- 7.1 LA/MI handed out revised draft timetables for the project which run through to a ballot in early 2021. Whilst accommodation has been made for school holidays, bank holidays etc. the timetable will be subject to amendment as the project progresses. It does however, give an anticipated timeline for activities.
- 7.2 A visit to other schemes has been pencilled in for a time when design work is underway.
- 7.3 Work will commence on an offer to residents shortly and this

will incorporate what residents say they want and what OH feel they can offer.

7.4 There was a brief discussion on the subject of allocations and the work that needs to be undertaken with LB Tower Hamlets.

7.5 On the issue of the ballot it was stated that this would be in accordance with the guidelines published by the Mayor of London and therefore all tenants, joint-tenants, leaseholders and joint leaseholders would be entitled to vote. There was some concern expressed that this may make it more likely that this would favour complete regeneration.

8 Date of Next Meeting

8.1 24th February 2020.

9.0 Any Other Business with OHG Officers present

9.1 None

10.0 Any Other Business without OHG Officers present

10.1 None

Meeting closed at 8.30 pm