

# Minutes of a meeting of the Resident Steering Group for Alice Shepherd House & Oak House held on 25<sup>th</sup> November 2019 at the St Johns Community Centre

## Residents Present:

Ashley Lowther – Alice Shepherd House  
Jane McGregor – Alice Shepherd House  
Nadia Mahmood – Alice Shepherd House  
Sharon Holmes – Oak House  
Sulfa Begum – Alice Shepherd House  
Cynthia Owusu – Alice Shepherd House  
Trish Nyamunama – Alice Shepherd House

## St Johns TRA Committee Members Present:

Maggie Phillips – TRA Chair  
Jill Skeels – TRA Vice-Chair  
Jackie Campbell – TRA Secretary  
Maureen Mallett – TRA Committee Member

## Others Present:

Lee Page – Independent Resident Adviser – TPAS  
Mike Tyrrell – Residents Advocate  
Mynul Islam – One Housing Group  
Alison White – One Housing Group  
Leila Arefani – One Housing Group  
Paul Handley – One Housing Group  
Daniela Rodrigues – PRP Architects  
Roumpini Perakaki – PRP Architects

## Apologies:

Darren Brown – Alice Shepherd House  
Noel Redmond – Alice Shepherd House

## 1 Welcome & Introduction

1.1 MT welcomed everyone to the meeting. The apologies that were given are noted above.

## 2 Minutes of the Meeting held on 28<sup>th</sup> October 3<sup>rd</sup>-September 2019

2.1 The minutes of the meeting held on 28<sup>th</sup> October 3<sup>rd</sup>-September 2019 were noted as a true record of the meeting.

## 3 Matters Arising

2.2 MT stated that instead of writing to the Chief Executive of One Housing he had met with him to raise the issue of operational matters not being addressed was adversely

affecting the regeneration project. He expected the outstanding concerns to be addressed at the TRA meeting next week (2/12/19).

- 9.2 LP stated that the December meeting, which had been re-instated as a single item agenda meeting, was no longer necessary due to the postponement of the drop-in events and would therefore be cancelled.

#### 4 Attendance

- 4.1 Neither Laura Tracey nor Salma Ahmed had attended meetings since April. Agreed that LP would write to inform them that they were no longer members of the Steering Group. New members to be sought at the drop-in events in the New Year.

LP

#### 5 Update on Surveys (taken after the fire report update)

- 5.1 LA confirmed that OH were assessing the returns in respect of the structural and engineering surveys. OH are currently working with PRP on accessibility and briefs were being prepared for transport and mechanical and electrical (lifts, heating systems etc.)

#### 6 Open Exhibitions

##### 6.1 Postponement

Noted that the original dates had been put back to allow for a residents meeting regarding the fire in Alice Shepherd House. New dates proposed for 23<sup>rd</sup> & 25<sup>th</sup> January. LP isn't available for 25<sup>th</sup>. OH will see if venue is available for either the weekend before or after. LP to also check if another TPAS advisor could be available.

AW/MI

LP

~~MK-MT~~ suggested that on each date a flyer is delivered to each home approximately 30 minutes before the start time. Agreed.

AW/MI

- 6.2 PRP gave a presentation on the draft noticeboards for the event (A0 size).

Points noted were

- Board 2 – dates will need amending for each event to reflect delays.
- Board 4 – Need to improve the opening sentence to better explain an options appraisal. Board is also too densely worded. Need to find a better graphic to replace some text.

PRP

- Board 7 – Option 6 needs text to reflect that development costs will be partially met from sales.
- Board 8 – Speech bubbles ‘what do you like about your estate’ mention ‘clean’ find alternative quote. Last two speech bubbles on the bottom line contain the same quote.
- Board 10 – needs to be more explicit in stating that most of the pledges refer to actions in the event partial/full redevelopment.

6.3 There was some concern expressed over the amount of reading required on the boards. PRP explained that residents would be ‘buddied’ with a member of staff so that the concepts could be explained. PH stated that the aim was that OH staff would follow up with a minimum of 75% of residents over the weeks following the drop-in to offer further assistance.

6.4 Residents would be encouraged to give their views on post-it notes during the event and for everyone to make comments regardless of whether someone else had already made the same comment. Staff would also be making notes of comments made.

6.5 The Boards wouldn’t be available as handouts on the day but would be available on the websites of OH/4EP/TPAS. Translations can be made available if requested.

6.6 With regard to the examples of what each option could look like (boards 5-7) it was requested that some ‘before and after’ photos be made available to better illustrate what can be achieved.

**PRP**

6.7 It was not anticipated that there would be discussions on the ‘trade-offs’ required to achieve each option at the first event. These would be made clear when looking in more detail at each option at future events.

6.8 Given the indicative timeline on the Boards OH were asked to put some prospective dates to these events and show how they would fit with the meetings of the Steering Group to enable comment to be made on future information boards etc.

**AW/MI**

## **7 TPAS Newsletter**

7.1 There were no comments other than those received from OH. LP ran through these and all changes were agreed. Newsletters would be delivered by the end of the week.

**LP**

**8 Date of Next Meeting**

8.1 27<sup>th</sup> January 2020.

8.2 LP was asked to circulate dates for future RSG meetings in 2020.

**9.0 Any Other Business with OHG Officers present**

9.1 None

**10.0 Any Other Business without OHG Officers present**

10.1 None

**Meeting closed at 8.30 pm**

Draft