



Minutes of the Residents Meeting

Wednesday 18th July 2018

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| | Present Residents: Kim, Lesley, Heidi, Arthur, Ahmed, Glen, Deidre, Maggie, Jackie, Eliza, Maureen. Advisor: Mike | |
| | Apologies: Pam, Candida, Cherie, Jill, Heidi | |
| 1. | There was concern that the Chair and Secretary had had a meeting with Richard Hill without informing the rest of the group. It was decided that as all the estates are equal partners, there should be more transparency about these meetings so everyone knows what is going on. | |
| 2. | Minutes – agreed | |
| 3. | The privacy policy was agreed (available on the website) | |
| | Advisor’s Report – see attached | |
| 4. | Meeting with LBTH and OH and Mike. This meeting emphasised that these 3 areas were only suggestions and other areas can be considered. Mike has communicated his concerns about this to the borough and CEO. | |
| 5. | The 4EF agreed to write a letter to the Borough explaining that we have grave concerns about OH conducting the engagement when they have not been engaging with TRAs or residents satisfactorily. | Arthur? Mike? |
| 6. | The 4EF newsletter gets circulated to lots of other people including MP, Cllrs, Mayor etc | |
| 7. | The resident engagement coordinator and OH seem to deny there is a trust issue. | |
| 8. | We will make a list of the issues about trust that have been unresolved. | Arthur |
| 9. | Although the new CEO can claim that many of the issues were from before his time, the problems about trust and involvement are still not being addressed. | |
| | Correspondence | |
| 10. | Our Advisor has had an email from a resident on Kingsbridge saying that they do not feel the 4EF is working on their behalf. Mike has responded inviting them to discuss the issues raised. | |
| | Clarifying the role of the 4EF for residents | |
| 11. | Estates will try to have meetings organised by the TRAs for the effected blocks to give them a chance to explain what they want the TRA /4EF to do and to get a feel from the residents about what they would like to happen. | |
| 12. | We don’t have much extra information to give people except some background about deals and offers that might be expected from the experiences of other redevelopment schemes | |

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| | Has our relationship with OH changed? | |
| 13. | As a result of their initiative over the heads of the 4EF, are we still working in partnership with OH as if nothing has happened? | |
| 14. | We want to keep OH's support so we will keep the relationship going. We are already going to be putting pressure on the trust issue. | |
| 15. | We need to start feeding appropriate information to residents about issues that effect this process. | |
| 16. | We can start putting information sheets together – maybe in the form of questions and answers, in an easily understood format, but how much detail needs to be decided. | |
| 17. | There are a limited number of “resident journeys” which will reflect situations, so information can be tailored to these. | |
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| | The next meeting will be with OH | |
| 18. | The dates of the meetings or the venues will have to change because of the availability of the rooms. | |
| 19. | We will put together a new schedule. | |