

John Gregory, Interim CEO OHG,

13.6.17

Re. Meeting with the 4 Estates Forum

Dear Mr Gregory,

Thank you for coming to meet with us on Wednesday and for your frank openness.

To summarise the main points we made in our letter and as you did not take issue with them during the meeting, we assume you agree to them:

1. OHG and Argent agree that the options appraisal process should be resident led and that any options to be consulted on will have been developed with the full cooperation of residents.
2. OHG agree that no funding bid is made for any of their estates on the Island without resident led consultation having been concluded on that estate to the satisfaction of the majority of residents
3. The full contents of the GLA bid are revealed
4. The GLA indicative bid is withdrawn
5. An assurance is given in writing asap by yourselves to all residents of the Kingsbridge Estate that no redevelopment of their estate will happen without full and meaningful consultation.

We confirm that we do want the GLA indicative bid to be withdrawn as it reinforces residents' insecurity.

Unless we hear to the contrary we are also taking as agreed the following considerations which were raised at the meeting:

1. While we understand there will be misinformation and rumours, the residents and 4EF will be made aware of any developments first so we know the facts. If communication is open and effective, rumours will not be able to flourish.
2. You clearly restated the guarantee that all residents will have the unequivocal right to return to their estate.
3. We were heartened to hear your own commitment to the resident led engagement and that you would respect and abide by the decisions made by residents in a vote and that you will consult with us on the terms as agreed by the JV consultation agreement.

However, we were concerned that you did not seem to understand the legitimate issue of addressing the trust of your residents.

1. The way you get feedback is ineffective and biased towards giving you a misleading view (as has been demonstrated by the Cross Island Conversations, votes of no confidence etc).
2. The Island Board does not, as you think, reflect the views of the residents, represent their point of view, or effectively hold your services to account.
3. You do not have independent or "searching" surveys, nor do you ask the kind of questions which would help you address or understand the trust issue.
4. You do not seem interested in changing your structure so that it reflects the needs of the residents as well as being more effective. At the meeting it appeared you were not even aware there was an issue and responded quite negatively.

This is something that needs to be addressed by any organisation that genuinely values the service it provides and respects its residents. We hope that you will reconsider your approach to it and we will

be anticipating a more considered reaction because OH does need to start rebuilding the trust of its residents.

Also, please keep in the forefront of your minds that you are talking about taking down our homes. You do need to more careful about the language you use and your attitude. You talk about Project Stone as though it is any old development opportunity and don't seem to recognise that, if it goes ahead, this will mean 10 years of disruption to our lives as well as all the stress. You have a duty of care which you don't seem to be taking seriously. It's not good enough to say "things will go wrong." You do need to have plans to mitigate against this, which includes ensuring residents know what is happening and why as soon as possible.

We hope you agree with the points made above and will let us know if there still any obstacles to moving ahead.

Yours sincerely,

Candida Ronald (chair)

Arthur Coppin (secretary)

On behalf of members of the 4EF

Cc

Mayor John Biggs (LBTH)

Anthony Mayer, CBE

Robert Evans (Argent)

Cllr Rachel Blake (LBTH)

Candida Ronald (chair)
Arthur Coppin (secretary)
Glenn Power
Danny Waites
Pam Cole
Tracy Ward
Jill Skeels

Samuda
Barkantine
Barkantine
Kingsbridge
Kingsbridge
Samuda
St John's

Maggie Phillips (vice-chair)	St John's
Ahmed Hussain	Barkantine
Sue Gibson	Barkantine
Eliza Janiec	Kingsbridge
Sheikh Rahman	Kingsbridge
Jackie Campbell	St John's
Maureen Mallett	St John's