

**Notes of the meeting of the Kingsbridge Resident Steering
Group held on 10th February 2021
Via zoom at 7pm**

Residents Present:

Pam Cole
Natalie Hajek
Anna Cushen
David Ledbetter
Sharif Hossain
Eliza Janiec
Danny Waites
Mohammed Idrees
Abeza Bibi

Others Present:

Cllr Mufeedah Bustin – LBTH - MB
Paul Handley – One Housing – PH
Ceire Sheehy – One Housing – CSh
Paula Huzjak – One Housing - PHu
Rob Lantsbury – New Mill - RL
Christine Searle – New Mill – CS
Mike Tyrrell – Resident’s Advocate – MT
Cllr Peter Gold – LBTH - PG

1 Welcome & Opening the meeting

- 1.1 RL took the Chair. A discussion took place regarding RL, NH and EJ recording the meeting. PH objected to the recording being made by NH & EJ and it was agreed that no recording should be made. It was noted that the minutes should simply be in note form recording the decisions made.
- 1.2 It was noted that the meeting was quorate as there were representatives from all blocks present.
- 1.3 It was agreed to appoint MI from Montrose House as a new member of the RSG.

2 Minutes of the last meeting

- 2.1 The minutes of the last quorate meeting in November were agreed as a true and accurate record.

3 Action Log

- 3.1 The latest version of the Action Log was noted and the following points were discussed:

- 3.2 Residents Charter – MT to bring an update to the March meeting on the latest draft Landlord Offer Document that the residents of Kedge, Starboard & Winch RSG are considering. **MT**
- 3.3 Translation of document policy – DW raised concerns over residents whose first language is not English and that ESOL classes and computer classes be considered by OH to aid their understanding of the Consultation process. OH to discuss with the Community Team. **PHu**
- 3.4 Staff organisation chart - Cllr PG stated that the chart should be available as this would make it easier for Residents and Cllrs to have named contacts in OH, not just those in the regeneration team. NH added that the KTRA had requested this as well. PH confirmed that OHG had no such chart of the organisation.
- 3.5 OHG resident offers from other projects to be provided – MT agreed to circulate the Landlord Offer Documents from Poplar HARCA on the Teviot Estate and from LBTH on the Clichy Estate. DW asked whether rehousing Adult Children is included in the Landlords offer to tenants.MT advised that it was in these two examples. **MT**
- 3.6 R & M plans – NH said that she did not feel that the repairs data with percentages only that has been provided by OHG is adequate as it did not include information on costs and it gave 5 years of information when 15 years was requested. NH said the KTRA had also sent at a list of questions, including a request for more detailed repair info to OH via the TRA. PC and EJ also agreed she would like to see more details about the repairs and maintenance data, such as a better breakdown of the categories. PH advised that this was all OH could provide.
- 3.7 R & M plans – EJ also suggested that OHG undertake heat mapping of the blocks as this would provide invaluable information to the architects. OH agreed to look at this request. **PHu**
- 4 Introduction Paula Huzjak Regeneration Manager**
- 4.1 PHu introduced herself and gave a rundown of her background. PHu explained that her main role was as the Project Manager for Kingsbridge depending on what residents choose for the future of their estate.
- 5 Cycle 2 update**
- 5.1 CSh advised that cycle 2 was underway and one to one phone calls commenced last weeks. So far 24% of residents had responded to the consultation. From the engagement so far, many residents

appear to be interested in options 3 and 5. It is also clear that parking is important to residents.

- 5.2 PH advised that until lockdown was lifted, the project will not move to Cycle 3 which in the current situation means a longer period of consultation on Cycle 2. CSh explained that Cycles 1 and 2 were fact finding and not decision making. When it comes to decision making in Cycle 3, OH would only want that to happen when face to face consultation can take place. PC stated that she welcomed more time for consultation in Cycle 2.
- 5.3 EJ asked for clarification on survey results of Cycle 1 as they effected any options presented in the Cycle 2 booklet. PH explained that each option presented in the Cycle 2 booklet includes a “you said we did” option highlighting issues raised in Cycle 1 and how the various Cycle 2 options may address these. The booklet also includes a list of key issues raised in Cycle 1.
- 5.4 EJ asked CSh how residents respond when she asks them which option they prefer. CSh explained that this is not how the survey is structured. The survey runs through every option and asks residents for likes and dislikes/concerns about each option. EJ felt it was unclear how then it could be said that residents appeared interested in specific options. CSh advised that it was clear from the responses on each of the options as to what options that residents like.
- 5.5 DW repeated his worries about various languages needed to work with some residents on the estate, not just Sylheti speaking and also those that may not be able to read and write. OH agreed to take on board DW concerns and will report back at the next meeting on any actions taken in response to this.
- 5.6 Cllr MB asked if face to face contact with residents would happen? Or just over the Zoom or telephone? PH advised that this would depend on the lockdown. PH confirmed again that Cycle 3 would not commence until lockdown changes happen so that the face to face contact can resume. PH explained the difference between Cycles 2 and 3. Cllr MB would like to attend the drop-ins that are being arranged. PH advised that he will ensure the Councillors are invited.
- 5.7 NH said that the questions for each cycle had been decided by OH and the architects and not the residents. PH explained that the questions for cycle 2 had been shared with RSG for their input on 09 December, 6 weeks before the Cycle was launched.
- 5.8 EJ stated that she has committed so much time in recent years in dealing with OH and as a volunteer and did not have time to read

PHu

and comment on documents. PH explained the dates again of when the questions were sent to the RSG for comment before going to the wider community.

6 Any Other Business with OH Present

- 6.1 There was no further business to discuss with OH present and they left at 8.40pm.

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